

Have you ever been caught in a dispute with a client that has dragged on and on?

How much money have you given up because it was just easier to walk away?

When things go wrong, the costs to you, your business and your reputation can be devastating.

Now, there's a solution. Now there's the Invoice Management Program (IMP).

What is IMP?

For nearly 50 years, we've been helping businesses like yours resolve disputes with clients. And we know that there are two main reasons why contract disputes happen:

- (1) The contract between you and the client is inaccurate
- (2) Communication between you and the client isn't clear

By being an IMP member, you will have confidence that the right help is in your corner to reduce the likelihood of things going wrong.

Offer	What's Included / Proposal	Investment*
IMP Annual Membership Fee	6 contract data assessments per year including: <ul style="list-style-type: none"> • Right contract version for right scope of work • Verify client and check their history • Property title searches 	\$3,000 per year
Invoice Management	<ul style="list-style-type: none"> • Delivery of progress payment invoices to clients • Document client feedback about invoices • Identify project completion issues • Agree on invoice payment and follow-up 	\$500 per invoice
Debt Resolution Services	We'll help you find the best way of getting a positive outcome from a client who won't pay	Dependent on circumstances

* Amounts are GST-exclusive

Additional Conditions

1. Quality of work disputes are not within the purview of IMP Services
2. We do not offer and are not qualified to provide legal advice
3. Adverse Cost Order indemnification does not apply to IMP Services
4. Searches we conduct as part of IMP Services are point-in-time searches only. We take no responsibility for changes to client circumstances/records after the time we conduct those searches.

Application for IMP Membership & Appointment of a Commercial Agent

Business Details	
Company / Business Name	
Trading Name	
ABN	
Street Address	
Postal Address	
Number of employees	
Website	
Primary contact email	
Business Licence Details	
State	
Number	
Category	
Your Details	
Full Name	
Date of Birth	
Address	
Best Phone Number	
Email address	
Business Bank Account Details	
Account Name	
Bank & Branch	
BSB	
Account Number	

Privacy Consent & Disclosures

By signing below, you acknowledge that:

- All the information you have provided us is complete and correct.
- Where there are changes to your personal details, you agree to notify us as soon as possible.
- The Agent adheres to the Privacy Act 1988 (as amended) and the privacy principles. You agree to the collection, use and sharing of your information as described in our Privacy Policy available at www.buildimp.com.au.
- I hereby authorise NCI Group Australia ty Ltd t/as Assure Global Plus to act on our behalf for the collection of accounts an in matters relating to all collections and legal action deemed necessary as instructed to recover monies due and owing.
- I agree to the Terms and Condition of the appointment of NCI Group Australia Pty Ltd as Commercial Agent.

Name _____ Signature _____ Date _____

* *IMP Terms and Conditions are available on our website at www.buildimp.com.au*